

**theBlyde**  **.com**

*"Indulge in the Art of Opulence:  
Where Elegance Meets  
Exceptional Comfort."*

**Thank you  
for entrusting  
us with your stay!**



150 The Blyde, Bronkhorstspuit Rd,  
Willow Park Manor,  
Pretoria, South Africa 0054



[reservations@theblyde.com](mailto:reservations@theblyde.com)



+27 82 051 8680

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# WELCOME TO THE BLYDE



**Dear Esteemed Guest,**

A warm welcome to our exquisite self-catering accommodation! We are genuinely delighted to host you and are dedicated to ensuring that your stay is not only comfortable but also exceptionally enjoyable. To facilitate your seamless settling in, we've thoughtfully curated a welcome package containing vital information.

We kindly urge you to peruse this booklet thoroughly, as it equips you with the necessary details for a truly pleasant stay. Your satisfaction is our priority, and we look forward to making your experience with us truly unforgettable.

**Warm regards,**

"Embark on a journey of unparalleled comfort and delight as our esteemed guest. We extend a heartfelt welcome to our exceptional self-catering accommodation, where your satisfaction is our utmost priority. Unwind in the lap of luxury, armed with the indispensable information in our carefully curated welcome package. Your stay with us promises to be not just comfortable but truly unforgettable. We invite you to experience the epitome of hospitality and relaxation at [theblyde.com](http://theblyde.com)."

# ARRIVAL & CHECK-IN PROCEDURE



Your key lock box code will be provided only after settling your account in full.

Upon arrival at the entrance gate, kindly furnish security with your unit and block number for swift access.

You will receive a compact white paper at the gate, serving as your access pass to Lagoon Beach; please ensure its safekeeping at all times.

Please be advised that detailed check-in instructions will be dispatched to you on the day of your scheduled arrival.

Check-in is available from 2 pm onwards, with check-out scheduled for 10 am.

Proceed to scan the QR code link, which serves as your entry and exit code for the main gate throughout your stay.



Upon reaching your apartment, locate the small key lock box adjacent to the door. Enter the pin provided in your check-in details, push down the small button on the left side, and while holding it down, open the key lock box door to retrieve your apartment key.



# ACCOMMODATION INFORMATION

At [TheBlyde.com](https://TheBlyde.com), we take pride in curating an unparalleled stay for you. Immerse yourself in the epitome of luxury, where we provide all the elements for a self-sufficient and personalized experience. Our kitchens, adorned with top-notch appliances, cookware, and utensils, empower you to create culinary masterpieces. Whether you're a seasoned chef or someone who relishes the comfort of home-cooked meals, our self-catering accommodations promise the perfect blend of flexibility and convenience. Your journey with us is not just a stay; it's a personalized culinary adventure.



# HOUSE AND LAGOON RULES



- No walking bare foot into the beach.
- No PAJAMAS allowed at the lifestyle.
- No bed slippers allowed.
- No personal food allowed at the beach.
- No thong bikini allowed.
- Please note that you will not have access to the lagoon or lifestyle center on the day of checkout.



- No smoking in the apartment, you can smoke outside.
- Be considerate of your neighbors regarding noise levels.
- No pets allowed.
- No big parties allowed.
- Please note that housekeeping is only provided if you are booked for 3 days or more.

- Please note that you will be charged an amount of R350 for lost keys of the apartment. Please take good care of keys.

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SCAN BELOW FOR



HOUSE RULES  
& REGULATIONS

# THINGS TO DO AROUND THE BLYDE

**HORSEBACK RIDING**



18.1 km  
0 8 2 3 0 26564

**FARIE GLEN NATURE RESERVE**



13.7 km  
012 358 1510

**SILVERLAKES GOLF COURSE**



1.2 km  
012 80 9 0281



**BOUNCE TRAMPOLINE PARK**



4.6 km  
012 9 4 21117

**QUAD BIKING**



18 km  
012 8 0 4 8654

# REFUNDABLE DEPOSITS



## Cinema + Boardroom:

- A refundable deposit of R500 is required (call Reservationist to book in advance).
- The deposit will be refunded after facility use, subject to cleanliness.
- Bring your own DVDs or borrow from our on-site collection.

## Canoeing:

- R100 cash refundable deposit per group (payable to concierge at the Lifestyle Center).
- Refunded after activity completion; a receipt will be provided by the concierge.
- Keep and return the receipt to receive your deposit back.

## General Refundable Deposit:

- A refundable deposit of R1,000 for potential loss of towels, noise, property damage, or breakage fee.



# REFUNDABLE DEPOSITS



## Noise Fine:

- R500 noise fine if security is called to your unit.

## Payment and Refund Process:

- Deposits are to be paid in cash at the property and refunded on the day of checkout after inspections (may take up to 3 working days).
- Guests are responsible for any noise fines and breakages during their stay.

## Additional Charges:

- Pool Board games require a nominal fee of R5.00.

## Spa (1hr Full Body Massage):

- R520 (booking done prior).

# ACTIVITY & FACILITY INFORMATION



For seamless access to the lagoon and all our exceptional facilities, please visit the concierge office at the lifestyle center. Provide them with your little white slip, along with your name, unit, and block number for swift access to the lifestyle center amenities.

## Facility Operating Hours:

Lagoon Beach: 8 am to 5 pm (WINTER), 8 am to 6 pm (SUMMER)

Games Room: 8 am to 9 pm

Cinema: 8 am to 8 pm

Restaurant & Bar: 8 am to 9 pm

Beauty Spa: 9 am to 6 pm

Gym: 6 am to 8 pm

Squash Courts: 6 am to 8 pm (Please bring your own rackets and balls)



# CONTACT INFORMATION

 theblyde.com

 theblydebnb

 www.theblyde.com

*For all your inquiries and assistance, please feel free to reach out to us through the following contact numbers:*

Reservations:  
**+27 82 051 8680**

The Blyde Restaurant:  
**+27 64 886 7597**

After Hours (Guests Only):  
**+27 82 051 8680**

Spa Bookings:  
**+27 66 323 3283**

Blyde Home Visit Spa:  
**+27 81 479 6139**

Security (Emergencies Only):  
**+27 72 500 6708**

**We look forward to ensuring your experience with us is exceptional and enjoyable**